

HEALTH SCRUTINY COMMITTEE
20 OCTOBER 2016
HEMOCARE, SAFEGUARDING AND QUALITY ASSURANCE
REPORT OF CORPORATE DIRECTOR FOR RESILIENCE

1 Purpose

- 1.1 To consider the safeguarding aspects of the Council's role in the quality assurance of homecare services.

2 Action required

- 2.1 The Committee is asked to review the Council's role in ensuring homecare quality from a safeguarding perspective.

3 Background information

- 3.1 The Committee has been exploring the Council's role and responsibilities in relation to quality assurance of the homecare services received by citizens. At previous meetings the Committee has reviewed the Council's compliance and monitoring role against the contracts it holds with homecare providers.
- 3.2 At this meeting the Committee is focusing on how citizens in receipt of homecare services are responded to when there are concerns about the quality of care they receive or safeguarding issues.
- 3.3 A report from the Council's Head of Adult Safeguarding & Quality Assurance is attached outlining the systems in place for responding to concerns, complaints and safeguarding concerns about homecare services. She will be attending the meeting to answer questions about these systems and how they contribute to the quality assurance of homecare services.

4 List of attached information

- 4.1 Report on Homecare, Safeguarding and Quality Assurance from the Head of Adult Safeguarding and Quality Assurance.

5 Background papers, other than published works or those disclosing exempt or confidential information

- 5.1 None

6 Published documents referred to in compiling this report

- 6.1 Report to and minutes of the Health Scrutiny Committee meeting on 19 May 2016

7 Wards affected

- 7.1 All

8 Contact information

Jane Garrard, Senior Governance Officer
jane.garrard@nottinghamcity.gov.uk
0115 8764315